

Avanos Account Set-Up Process

To set-up an account with Avanos, please follow these steps:

1. Avanos Vendor Setup

- Add Avanos Medical Ltd as a vendor in your procurement system
- See attached *Company Information* to support you

2. Customer Account Creation

- Complete the *Customer Creation Form* attached
- Submit it to customerservice.uk.ie@avanos.com

3. Product Code Update

- Use the attached *Product Mapping* to update or add the product codes in your system. Former codes from our previous distribution partner are included for easy reference and recognition.

4. Pricing Information

- If you previously purchased via our former distribution partner, pricing will remain unchanged for the applicable products when transitioning to Avanos
- For any pricing questions, please contact:
customerservice.uk.ie@avanos.com .

5. Placing an order

- All orders must be submitted as PDF attachments to our Customer Service Team at customerservice.uk.ie@avanos.com